



Concerns or issues flowchart

Learning / class issues or concerns:

Class teacher

Key Stage Leader

Assistant Headteacher



SEND concerns:

Class teacher

SENDCO

Assistant Headteacher



Behaviour concerns:

Class teacher

SENDCO
(If child on

Key Stage Leader
SEND register)

Assistant Headteacher



Safeguarding concerns:

Designated safeguarding lead / Associate safeguarding leads – these can be found in the Reception area of school.



If Parents feel the issue remains unsolved after the informal stages listed above then they must follow the School Complaints procedure from this point onward. Parents who bypass the above lines of communication and take issues to a higher level may have concerns passed back to the person most able to deal with the issue.